

We are with you every step of the way. Keep this information safe so you can get in touch if you need.

Name:

Number:

Email:

You can also contact us using our MAX Assist app available on iPhone & Android.

Every person. Every chance.

## Good News!

We will continue to support you with starting work and the extra costs you will need to cover.\*



\*Terms and Conditions apply. For full details please see [maxsolutions.com.au](http://maxsolutions.com.au)

### Financial support for the costs you may not have planned for:



Transport



PPE Equipment



Lunch



Workwear



## Congratulations on starting work!

We've got you covered.



**MAX SOLUTIONS**  
Employment . Support . Community

# How we can support you



## You got the job!

It's important to have a plan around your first few days or weeks. Make sure you have everything you need. Do you need a uniform? Have you got your paperwork? Do you know your employers expectations? We can be there with you on your first day to make sure things go smoothly.

## Getting settled in

We want to give you the level of support you need. Regular catch ups can help you work out any issues or concerns you might have. It might be how you're settling in with your new employer and colleagues or more practical things like pay, taking leave or transport issues. If you have changes to your health or personal life, we can link you with our dedicated health team or other community assistance.

## Working with your employer

By working closely with your employer, we can make sure they understand how they can help things go smoothly for you. There might be support they need to help understand what your needs are. If you need modifications to your new workplace, we can guide your employer to access funding for this. If you think your employer should be aware of anything, let us know so we can talk to your employer.

## Thinking about the future

Once you're comfortable in your new role, you might want to think about the future. There might be new skills you want to learn or you might want to start planning what to do next. We can guide you through this and will talk to you about careers or learning.

On your first day make sure you've got these things covered:



When do you start



Who to speak to



Where to go



How will you get there